

## American electronic giant gets an upgraded and fully developed **SharePoint Intranet** to simplify their **business process** and improve **internal communication**



### Client Business description

**QSC, LLC** is an American manufacturer of audio products including power amplifiers, loudspeakers, digital mixers, and digital signal processors including the Q-Sys networked audio, video and control platform. QSC products are used by professional installed, portable, production, corporate and cinema customers worldwide. The client was using SharePoint 2010 already but they were following manual processes for many of their business processes.

### How We Helped

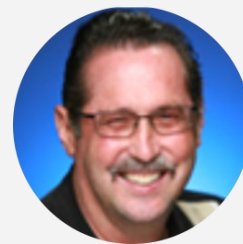
Beyond Intranet's team of SharePoint experts helped QSC by providing various SharePoint related solutions like:

- ◆ Migrating seamlessly from SharePoint 2010 to SharePoint 2013 without major downtime or data loss.
- ◆ We provided them with custom development of a fully automated **new hiring workflow** within their SharePoint environment.
- ◆ A fully developed Intranet portal was built for the QSC team of 500+ employees in various locations. The Intranet had the following features:
  - Enterprise Intranet portal design & Development
  - Company News

### Challenges

Client approached **Beyond Intranet** (Subsidiary of Beyond Key –www.beyondkey.com) with their problems related to SharePoint migration and new Intranet design and development. They wanted to migrate completely from SharePoint 2010 to SharePoint 2013 and were looking for a smooth and seamless transition phase. There were approximately 500 employees located globally in different office locations including the US and Mexico. In addition to migration, they wanted a fully developed custom Intranet page for their corporate use. They also shared their need to automate several business processes like new hiring requests, marketing requests, department sites for human resources, and other various departments.

- Employee Directory
- QSC Happenings (company announcements)
- QSC Pathways (new employee spotlight)
- Public site to display products, registration of users and claims management
- Various department sites like HR, equipment, salesforce, etc.
- Internal Project sites
- Integration with systems like Outlook, SFDC
- Data Sharing with different systems like MySQL, TYPO 3, SFDC, Oracle
- Marketing Request system
- Issue tracker
- Resource management system
- User level permissions



“Beyond Key has been the perfect technology partner for us for over 5 years. They bring a high standard of performance, keen technical resources, an unparalleled work ethic, and do it all seamlessly as an extension of my own IT department.”

**Claudé E. Zamboni**

Vice President

Information Technology

QSC Audio, Costa Mesa, CA, USA