beyond
INTRANET

Streamlining HRIS for a Texas-based manufacturing giant using **Employee Directory**

Business Description

Our client is a Texas-based large-scale enterprise specializing in machining and robot precision welding works. To handle these magnanimous tasks, they have more than 2000 employees working in 30,000 square foot factory with operations spanning across the western hemisphere.
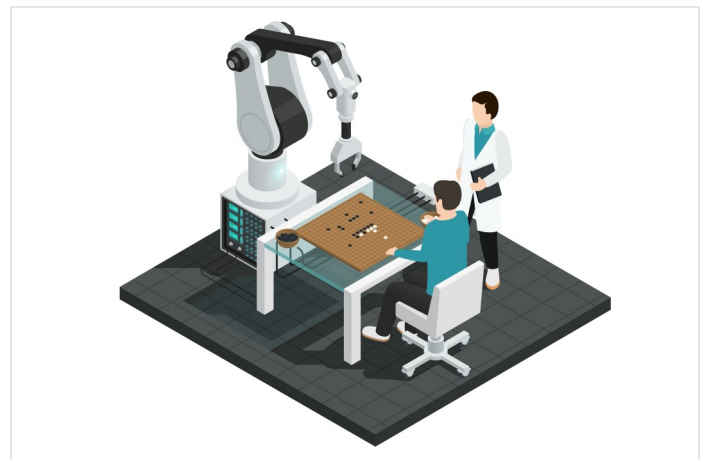
Challenges

The interdepartmental hierarchies within the client's setup were misgoverned and the processes became cumbersome. The client realized the need for a solution that can establish transparent yet quick interdepartmental communication and leave behind the outdated search index.

- ◆ Broken interdepartmental communication
- ◆ Paperwork and manual record-keeping
- ◆ Imprecise employee information
- ◆ An outdated search index

Our Solution

Our add-in Employee Directory aligned with the client's existing IT system and fueled the strategic HR initiatives such as performance management, training, employee collaboration and workforce planning. We made on-demand customizations to Employee Directory and added more fields to the existing solution which includes **department, job title, position history, training details, expertise, ethnicity, date of birth, blood group etc** . All this could be managed through SharePoint User Profile (a central repository), and can be accessed through Beyond Intranet mobile app.

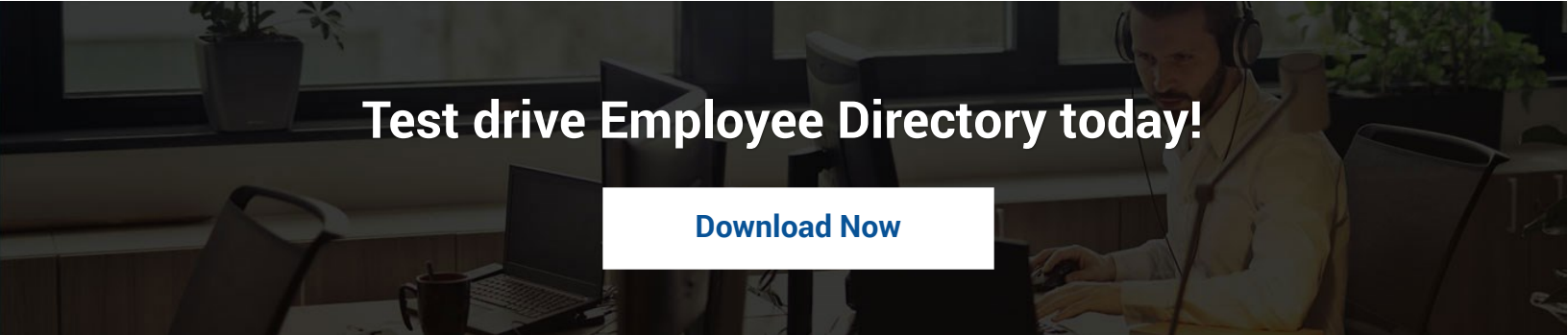At the administrator level, the client was able to update:

Results

After a few weeks of custom Employee Directory in action, the company witnessed significant improvement in the quality of directory information.

- Saved big on man hours spent on managing these day-to-day tasks.

- Reduce service desk tickets for profile information changes.

- Improve/updated the address book information and employee details.

- Identify and help overcome information inconsistencies such as a change in the work profile, phone numbers, phone extension, and job title.

- Cut down service desk workload regarding employee profile updates.

- Introduce an automated, yet governed workflow for employees.

- Mechanize a streamlined yet uncomplicated processed to update personal information.

- Systematize staff information in Active Directory and Office 365.

Benefits

- Successfully captured the key employee details in a centralized location in a cost-effective manner without bothering other processes.

- Reduced service desk tickets for profile information changes with a robust employee self-service system

- Apprehended the key employee details in a centralized location in a cost-effective manner without bothering other processes.

Test drive Employee Directory today!

Download Now